



HPOL Correspondence (MMAH)

1:31 PM

Reply Direct - Case 234-2024-5259 (due Nov 21, 2024)

To: leah.dyck@icloud.com

Hello Leah,

I am writing in response to your recent correspondence to Minister Calandra regarding the issues you are having with your Service Manager. I am sorry to hear about the challenges you are experiencing. I would like to share some information that I hope will be of help.

To preserve the independence of the courts, government officials are not permitted to interfere in, or comment on court processes or decisions.

In Ontario, municipal and regional bodies called Service Managers are responsible for the administration and delivery of community housing. Community housing providers are accountable to their Service Manager. If you reside in community housing, you can contact your local Service Manager to discuss the concerns you have with the conduct of your housing provider. The Service Manager for the City of Barrie is Simcoe County. Please see their contact information below:

Simcoe County – Access to Housing

- **Address:** 1110 Highway 26 Midhurst, Ontario L9X 1N6
- **Telephone:** (705)-725-7215
- **E-mail:** service@simcoe.ca
- **Website:** [Access to Housing – Simcoe County](#)

If you believe that municipal officials and/or employees at the City of Barrie are acting improperly, you also can bring your concerns to the attention of either your local Mayor/councillor and/or the Ontario Ombudsman's Office. To find out who your Mayor/councillor is and how to contact them please [click here](#). The Office of the Ontario Ombudsman contact information can be found by clicking [here](#).

Regarding the alleged fraud that you mentioned, you may call the Ontario Provincial Police Barrie Detachment non-emergency line at 1-888- 310-1122 or the Barrie Police Service at 705-725-7025 to report an incident.

You may wish to seek legal advice regarding the situation you described. You can reach out to a community legal aid clinic in your area by contacting Legal Aid Ontario's Client Service Centre by phone at 1-800-668-8258, or through searching online at <http://www.legalaid.on.ca/legal-clinics/>. Community legal clinics are non-profit legal centres, employing lawyers, legal workers, paralegals and administrative staff to provide free or low-cost information, legal advice, and representation.

Regards,
Community Housing Policy Branch
Ministry of Municipal Affairs & Housing