



Leah Dyck

Hey! It's Leah :)

To: maryanne@barriehousing.com

Sent - iCloud June 29, 2021 at 8:08 PM

This is the day that Mary-Anne Denny-Lusk called me on the phone and offered to let me use their unused community room at 380 Duckworth street (my building) to run my food charity out of.

Hey Mary Anne,

It was nice hearing from you today. I apologize for not being super friendly at the beginning.

So the girl who started up the Barrie Community Fridge is Ayanna Cabrera, and her phone number is (416) 857-9677. She said she didn't get any call from you today though. However, she told me today she's feeling a little "stretched-too-thin" and doesn't think she has time to take on anything new at this time. That being said, you're more than welcome to call her and see what she is able to do, but you can also use me as a main point of contact for the community fridge as well because I'm not a student and I don't have a full-time job as she does - although doing this charity is what I'm doing full-time.

I also don't have charitable status yet but I am in the process of getting it. I do have a charitable trust account number though from the CRA. The CRA called me a few weeks ago to tell me that they've assigned a specialist to my application because no one has ever structured a charity this way before, which I think is very exciting!

And I changed the wording on my website, so let me know if it's okay now, and if there's anything else I need to change on it.

Karen emailed me this evening and I am meeting with her in the morning around 8am :). The guy who's letting me have the freezer says he can probably come here on Thursday to make sure the room has the proper electrical outlet to support it. I'll talk to Karen about this in the morning.

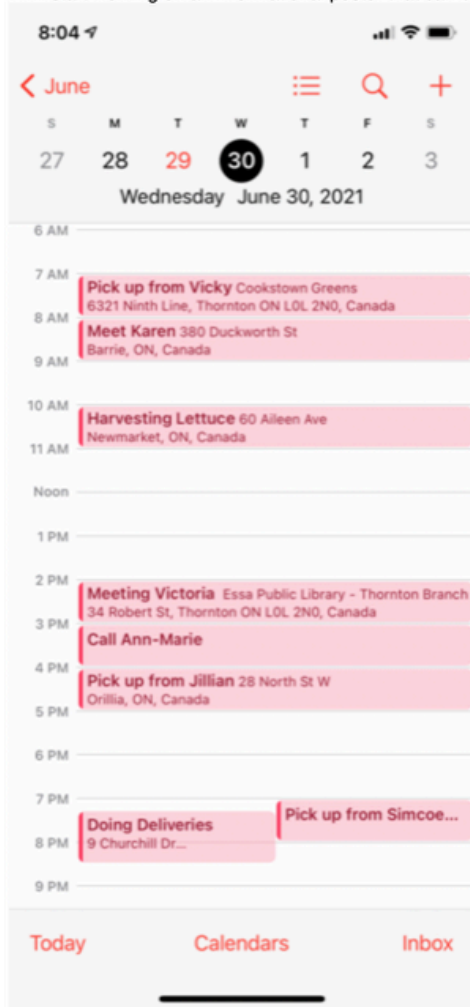
As for the food budget, that is great to know. One of the things that I've been trying to do is get food for free because I don't want someone to be making money off of the charity. And I have been able to get quite a bit of food donated for free and as I'm increasing donations and increasing the number of recipients receiving food, I'm noticing more and more people showing interest in helping out, both in food donations and volunteers to help with organizing food and delivering it.

One of the things that I do need is bigger transportation. With the Holland Marsh farmer, I can only fit 56 heads of lettuce in my car. He's willing to donate up to 300 heads of lettuce (romaine, ice burg, green leaf and red leaf) per delivery though. And tomorrow will be the third time I'll be picking up from him in the last seven days. And two days ago, he also donated a bunch of radishes and Swiss chard. One of the things he really likes about what I'm doing is all the social media posts about his farm. I feel like he's donating so often because I do a lot of really interesting and creative posts about his farm. I actually go out and harvest the lettuce with him and it's surprisingly a lot of fun ;), and obviously the lettuce is super fresh. I literally have it in the community fridge within an hour after harvesting it. Him and I also have a lot of similarities about our personalities so we get along really well too.

One of the things I also want to do is get toilet paper included in the deliveries, and diapers for moms with babies. I'm not sure how to get those things for free, but I might be able to buy them at cost. Would things like that be a possibility for you to use the budget on? Or is it strictly food items? I'm not sure but I think Costco has the best prices on toilet paper - when it's on sale, you can get a pack of six rolls for \$5 (and they are the jumbo rolls). If you guys are only able to spend money on food items, I can reach out to some of my donors and see if they are willing to sell food at cost or at a reduced price because it is for charity. Let me know what you guys think. But I really don't advise spending money on regular-priced food items because I know I can get them cheaper or even free. But it's totally up to you!

This week I also got in touch with Craig Russel, the owner of Pachamama Corp. He told me he's the one who donates all the backpacks with school supplies each year to each of the public housing buildings. He is interested in getting involved in my initiative come fall, which is perfect timing because once the fall/winter comes, a lot of the farmers won't be able to donate because of the season.

I will start working on an informational poster that can be posted in the public housing buildings and get that to you on Thursday most likely. My schedule is pretty crazy tomorrow:



On this phone call, she also offered to let me put Fresh Food Weekly flyers up at all the public housing buildings. She also offered to donate some funds to "top up" some food bags because she knows some of their tenants could really use the help.

I emailed her right after, to thank her.

But she never responded.

I included this email in here because they claim to make our lives better. However, offering to help the poor and then ghosting them is a horrible thing to do someone who needed help. It makes them feel worse than before because they had temporarily provided hope but then took that hope away.

Thanks again for reaching out today and I look forward to working together!

Talk soon,



**Leah Dyck**  
 Re: Community Room  
 To: Karen Tkaczyk

July 5, 2021 at 11:28 AM

So I tried to get ahold of her...

Hey Karen,  
 Are you able to pass along Mary Anne's number or extension? I emailed her a few days ago and haven't heard back and I'm wondering if my email went to her junk folder.  
 I also have a few other things I needed to talk to her about.  
 Thanks so much!  
 Leah  
 Sent from my iPhone

On Jun 29, 2021, at 6:40 PM, Leah Dyck <leah.dyck@icloud.com> wrote:  
 Hey Karen!  
 See More

But she didn't respond. So I tried Mary-Anne again.  
 But still no response.



**Leah Dyck**  
 Fresh Food Weekly  
 To: maryanne@barriehousing.com

Sent - iCloud July 6, 2021 at 8:12 AM

Good morning Mary Anne,  
 I hope you're doing well.  
 I just wanted to check in with you and see if you got my email? Sometimes my emails go to people's junk mail.  
 I was also wondering if Barrie housing had any spare fridges I could use in the common room?  
 Thanks!  
 Leah  
 Sent from my iPhone

So I hoped they would at least still let me put up one flyer, and I reached out to "their number two in command" apparently; Adele Baxter. But she didn't respond this time either.



**Leah Dyck**  
 Fresh Food Weekly Flyer  
 To: adele@barriehousing.com

2021-07-27

Hey Adele!  
 So here is the flyer for you to put up at the 49 Coulter Street public housing building.



Sp Adobe Spark

Thank you so much for helping me with this!  
 Leah



**Leah Dyck**

Re: Fresh Food Weekly Flyer  
To: adele@barriehousing.com

August 17, 2021 at 2:28 PM

Despite all this, I emailed Adele again, because people are starving.

Hey Adele!

I hope you're doing well and had a great vacation!

Are we able to post my Fresh Food Weekly flyer in the 49 Coulter Street building soon? I can print it off :)

Thanks Adele and talk soon!

Leah

Sent from my iPhone

On Jul 27, 2021, at 10:49 AM, Leah Dyck <leah.dyck@icloud.com> wrote:

Hey Adele!

So here is the flyer for you to put up at the 49 Coulter Street public housing building.

<5A8A988F-51F5-441F-8C9B-BA8F7FCA36B0.PNG>

Thank you so much for helping me with this!

Leah

Sent from my iPhone

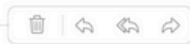


**Adele**

RE: Fresh Food Weekly Flyer  
To: Leah Dyck

August 17, 2021 at 2:34 PM

Shockingly, she responded.



Hi Leah,

Yes just did some errands around the house nothing exciting thanks for asking

Off course you can put flyers up at Coulter no problem at all. Let me know if you need assistance.

I was going to call you tomorrow to discuss the common room at Summitview

We will be opening up the common room to tenants again starting in October

Hopefully, this will give you enough time to find another location

Thank you for all that you have done and will continue to do.

Adele Baxter  
Tenant Services Manager  
Barrie Housing

[See More from Leah Dyck](#)



**Leah Dyck**

Re: Fresh Food Weekly Flyer  
To: Adele

August 17, 2021 at 2:45 PM

But she ignored the part about the flyer and stopped talking to me.

Thanks for the heads up on the common room.

Am I able to put the flyer up in the cased informational bulletin board?

Leah

Sent from my iPhone

[See More from Adele](#)



**Leah Dyck**

Rent

2021-09-28

To: Karen Tkaczyk



Good morning,

I just received my EI payment this morning and it is half the amount it usually is:

Which means, if I pay my full rent of [REDACTED] I won't have anything left for the next two weeks.

Since my income has gone down, will my rent amount be lowered as well?

Thank you,

Leah

Sent from my iPhone

This is the first time I asked about my rent since the pandemic happened. When I asked about the rent being lowered, I didn't mean; "will the rent be lowered from this month onward?" What I meant was; "Since we have to pay back money from all these past months, are you also going to pay back money from overcharging during these months as well?" I assumed that was obvious.

Additionally, Barrie Housing doesn't provide us with any calculations on how they determine our rent rates. They never have. Not once since I moved here in 2008. When RGI tenants ask about their rent rates, such as how I did here, they're ignored, instead of being provided a tenant ledger. I never asked for a tenant ledger specifically because I didn't learn what those are until the last week of July 2024.



**Soula White**

RE: Rent

To: Leah Dyck

September 28, 2021 at 3:51 PM



Siri Found a Contact

Soula White  
soula@barriehousing.com

Add X

Hi Leah,

Please be advised your current rent is based on CPP-D and Earned income from Metro News based on [REDACTED]. Your current rent of [REDACTED] is based on the above information.

Did you provide confirmation you are no longer working and when you started receiving Employment Insurance?

If you have not done so already please return your Household Income and Asset review package that was due back on Sept 1, 2021 in order to avoid being set to a Loss of Subsidy effective January 1, 2022 in the amount of \$980.00.

You currently have a credit in your account so don't worry about paying any rent for October 2021.

Any questions let me know

Karen didn't respond, but it was likely because she just forwarded my email to Soula, and Soula responded right away. This is the first time I "met" Soula White.

**Soula White**

(she/her)

Barrie Housing

Tenant Service Worker

549 Yonge Street, Barrie – Common Room

705-727-0414 ext. 106

[soula@barriehousing.com](mailto:soula@barriehousing.com)





**Leah Dyck**

Re: Rent

To: Soula White

September 28, 2021 at 4:29 PM



Hey Soula,

Earlier today I made a payment of \$340 because I thought for sure I would still owe something.

Is it at all possible to somehow get that money back as I only have \$145 to live on for the next two weeks?

And yes I remember putting the blue form right into Karen's hands because I was late with it and she was getting on me about it. It included two ROE's as well because the company I was working for went bankrupt and the company that bought it out hired me on for six more weeks so I had two ROE's.

I will fill out the new form as soon as I can. Today has been a horrible day because I wasn't expecting to get half of my EI and now I don't know how I'm going to eat or get around or do laundry... and my charity that I started at the beginning of summer (Fresh Food Weekly) had to close down this week and that's a huge loss for me. I worked so hard at it - I was delivering +2000 pounds of donated produce/breads to 267 low-income families a week. And now it's all over. And I'm devastated because I have to go back to some demeaning minimum wage job that won't pay me enough to eat three meals a day and I'm having a hard time accepting my new circumstances.

It would be nice if you didn't threaten to take away my subsidized housing because I will get you what you need (again) and I'm a good person and I don't deserve this life of poverty. I'm way too smart and hard working and educated to live like this yet this is my reality and no matter how hard I work to get out, I'm constantly pushed back down.

I need some compassion.

Then she just stopped talking to me.



**Leah Dyck**

Income change

To: Adele

February 5, 2022 at 10:05 AM



Good morning Adele,

So I finally got a job. I am working for National Nutrition in Orillia full time now.

I started on Jan. 14th. I've attached my first and only two pay stubs so far. The first one is only one week's pay and the second one is two week's pay. The second one will remain the same every two weeks.

I believe I may still have a small credit left on my rent. Could you tell me my new rent amount and how much I'm now owing for the month of January? I will make the payment immediately in full online as soon as I hear back.

Thanks Adele,

This is the second time I'm asking about my rent.

Leah

Found in BMNPHC Mailbox



**Adele**

RE: Income change

To: Leah Dyck, Cc: Christel St. Amand

February 8, 2022 at 10:57 AM

[Details](#)

Hi Leah,

Congratulations on the new job.

I have included Christel in this email as she will be doing your rent calculation.

Take care

Adele Baxter  
Tenant Services Manager  
Barrie Housing

[See More from Leah Dyck](#)



**Leah Dyck**

Re: Income change

To: Adele

February 8, 2022 at 12:34 PM



Thanks Adele! I'm very happy to finally have full time too! :)

Leah

Christel ignored my request and didn't get back to me without me having to ask again, as you will see on the following page.

Sent from my iPhone



**Leah Dyck**

Income change

To: christel@barriehousing.com

March 14, 2022 at 1:17 PM



**Siri Found an Email**

Leah Dyck  
leah.dyck@icloud.com

Update



Hi Christel,

So I ended up quitting my job - my last day worked was Feb. 9th. I apologize for not telling you sooner. I've attached my last pay stub - I only got paid three times so now you have copies of all three of my pay stubs.

A few months ago I was told that I have a small credit for my rent. Would you be able to tell me how much I owe for Mar. 1st?

Thank you,

Leah Dyck  
380 Duckworth Street  
Unit #507  
Barrie, On  
L4M 6J8

This is the third time I've asked Barrie housing for my rent amount. You would think that they'd have shown me my tenant ledger by now.

Sent from my iPhone

Found in National Nutrition Mailbox



**Christel St. Amand**

RE: Income change

To: Leah Dyck

March 14, 2022 at 2:08 PM



Hi Leah,

Could you please send me your record of employment, and February's bank statement.

I will have to review all the documents first.

Will you be going back on ODSP? If not, what income source will you be pursuing?

**Kind Regards,**

**Christel St.Amand**  
**Rent Geared to Income Clerk**  
Barrie Housing  
549 Yonge St., Barrie ON  
(705) 727-0414 ext 112  
Fax (705) 915-1727



[See More from Leah Dyck](#)

Found in Sent - iCloud Mailbox



**Leah Dyck**

Re: Income change

To: Christel St. Amand

March 14, 2022 at 2:17 PM

Hey Christel,

Yes, I will figure out how to get my record of employment and I'll also send you a copy of my February bank statement as well. And yes, I'll be going back on ODSP.

I'm not sure what I'm going to do to be honest. I can't stand having no money all the time because I'm hungry but I can't find a decent job or even one I can tolerate. I just started doing some counselling - hopefully that will help with my depression.

Talk soon,



**Christel St. Amand**

RE: Income change

To: Leah Dyck

March 14, 2022 at 3:07 PM



**Siri Found a Phone Number**

Christel St. Amand  
(705) 915-1727

Update



I understand, I know I felt better once I started taking care of my mind like I do my body. Sometimes our emotions are held in and it increases our physical ailments. I hope you find some relief soon.

**Kind Regards,**

**Christel St.Amand**  
**Rent Geared to Income Clerk**  
Barrie Housing  
549 Yonge St., Barrie ON  
(705) 727-0414 ext 112  
Fax (705) 915-1727

I don't even know what to say to this. This comment is infuriating. It would be so nice if I could start taking care of my mind or my body too, but that costs money, which is something nobody wants to give me, even for working.



**Leah Dyck**

Re: Income change

To: Christel St. Amand

March 15, 2022 at 6:08 AM

The next few of pages are pretty boring...

Thanks Christel,

Yes, I agree with you for sure.

I'm going to try to get my ROE myself but if I can't I'll send them an email.

When I quit, I quit in person at the end of the day and then the next day I emailed the hiring manager as well as the manager I worked with the most while I was there and thanked them for the opportunity and just explained it was too much work and how exhausted I was but they were great to work with, etc.... And neither one of them responded 😞.

Hopefully getting the ROE will be easier than I'm anticipating.

Leah

Sent from my iPhone

| On Mar 14, 2022, at 3:07 PM, Christel St. Amand <[christel@barriehousing.com](mailto:christel@barriehousing.com)> wrote:

Found in National Nutrition Mailbox



**Christel St. Amand**

RE: Income change

To: Leah Dyck

March 15, 2022 at 8:41 AM



**Siri Found a Phone Number**

Christel St. Amand  
(705) 915-1727

Update



Ok, no problem. Keep me posted.

Kind Regards,

**Christel St.Amand**  
**Rent Geared to Income Clerk**  
Barrie Housing  
549 Yonge St., Barrie ON  
(705) 727-0414 ext 112  
Fax (705) 915-1727

**Leah Dyck**

Re: Income change

To: Christel St. Amand

March 16, 2022 at 6:42 AM



Good morning Christel,

So they gave me my ROE!

ROE - Leah  
Dyck -...rint.pdf

I only worked for four or five weeks I think. It was slave labour, which means, after working all day, you go home to a kitchen with no food - and you can't buy food because it's still a week till payday. This was the last job I've worked to this day, because I was running Fresh Food Weekly.

I thought I only got three checks but I got four - I was going off memory and I didn't even look at the calendar. I believe this is the pay statement you are missing then:

Here is a screenshot of my February bank statement- deposits only. Does this work or do you need to see how much I spend as well?

I still got an ODSP payment that month so it's an overpayment - I'm hoping they'll add it to how much I owe and take it off monthly because I have \$17 in my account right now and I can't live off that for all of April.

Let me know if there's anything else you need!

Thanks Christel,

Leah

Sent from my iPhone

[See More from Christel St. Amand](#)**Christel St. Amand**

RE: Income change

To: Leah Dyck

March 16, 2022 at 1:44 PM

Ok, I finished up the review and your new rent will be effective April 1<sup>st</sup> in the amount of [REDACTED]. Once you get your new ODSP statement, can you take a picture of it and send it to me please. Thanks in advance, have a great day!

**Kind Regards,**

If I stay on ODSP, I have more money in my bank account. When I work, I don't have any money at all.

**Christel St.Amand**  
**Rent Geared to Income Clerk**  
Barrie Housing  
549 Yonge St., Barrie ON  
(705) 727-0414 ext 112  
Fax (705) 915-1727

**Leah Dyck**

Re: Income change

To: Christel St. Amand

March 17, 2022 at 9:23 AM

Good morning,

Yes I can definitely do that! I'll be sending them my income review at some point today so I should have it for you soon!

Thank you!

Leah

Sent from my iPhone

[On Mar 16, 2022, at 1:44 PM, Christel St. Amand <christel@barriehousing.com> wrote:](#)



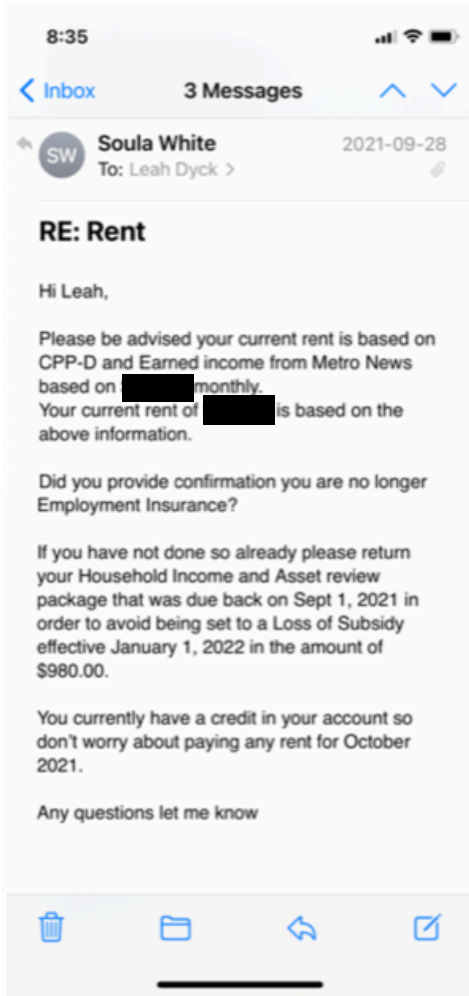
☆ LD Leah Dyck  
Re: Income change  
To: Christel St. Amand

April 10, 2022 at 8:39 AM

This is the fourth time I've asked them about my rent:

Hey Christel,

So here's a screenshot I got from Soula White indicating that I have a credit on my account:



I have asked Adele, and you, multiple times as to how much this credit is. No one wants to tell me.

This is soooo messed up because YOU KNOW I know I have no money.

Your co-worker Ashley has already stolen \$175 from me once in the past. And I will NEVER forget that.

Can you guys please tell me how much this credit is?

Thank you,

☆ CA Christel St. Amand  
RE: Income change  
To: Leah Dyck, Cc: Soula White, Adele

April 12, 2022 at 3:25 PM

[Details](#)

Hi Leah,

The accounting department is reviewing your file. Soula will be following up with you shortly as this is not my department. Thank you.

**Kind Regards,**

**Christel St.Amand**  
**Rent Geared to Income Clerk**  
Barrie Housing  
549 Yonge St., Barrie ON  
(705) 727-0414 ext 112



**Soula White**

Credit

To: Leah Dyck

April 12, 2022 at 3:32 PM



**Siri Found a Contact**

Soula White  
soula@barriehousing.com

Add



Hi Leah,

I will reach out to the accounting department personally and follow up with you asap.

Thank you,

**Soula White**

(she/her)

Barrie Housing

Tenant Service Worker

549 Yonge Street, Barrie – Common Room

705-727-0414 ext. 106

[soula@barriehousing.com](mailto:soula@barriehousing.com)



**Leah Dyck**

Re: Credit

To: Soula White

April 12, 2022 at 3:33 PM

Thank you so much Soula 🙏❤️

Leah

Sent from my iPhone



**Soula White**

RE: Credit

To: Leah Dyck

April 13, 2022 at 1:38 PM



**Siri Found a Contact**

Soula White  
soula@barriehousing.com

Add



Hi Leah,

We appreciate your patience. I heard back from accounting and the hold up on the review of our file is because of the amount of the credit. It is in the final stages of being audited to make sure it is a true credit. We hope to have approval by today latest tomorrow.

Thank you,

**Soula White**

(she/her)

Barrie Housing

Tenant Service Worker

549 Yonge Street, Barrie – Common Room

705-727-0414 ext. 106

[soula@barriehousing.com](mailto:soula@barriehousing.com)



**Leah Dyck**

Re: Credit

To: Soula White

April 13, 2022 at 3:44 PM

No problem!

Thank you very much for getting back to me about this!

Leah

Sent from my iPhone

| On Apr 13, 2022, at 1:38 PM, Soula White <[soula@barriehousing.com](mailto:soula@barriehousing.com)> wrote:



**Christel St. Amand**

RE: Income change

To: Leah Dyck, Cc: Soula White

April 21, 2022 at 7:46 AM



[Details](#)



**Siri Found a Contact**

Christel St. Amand  
[christel@barriehousing.com](mailto:christel@barriehousing.com)

Add



That's frustrating. Don't worry, Soula and accounting are working on the credit it just has to go through the chain of commands for it to be cleared. There has been a lot of illness throughout the staff and it has held things up. Either way your rent will be covered, so don't stress.

**Kind Regards,**

**Christel St.Amand**  
**Rent Geared to Income Clerk**  
Barrie Housing  
549 Yonge St., Barrie ON  
(705) 727-0414 ext 112  
Fax (705) 915-1727



[See More from Leah Dyck](#)

Found in Sent - iCloud Mailbox



**Leah Dyck**

Re: Income change

To: Christel St. Amand

April 21, 2022 at 7:50 AM



Thank you Christel,

Leah

Sent from my iPhone

| On Apr 21, 2022, at 7:46 AM, Christel St. Amand <[christel@barriehousing.com](mailto:christel@barriehousing.com)> wrote:

That's frustrating. Don't worry, Soula and accounting are working on the credit it just has to go through the chain of commands for it to be

[See More](#)





Leah Dyck

Re: Credit

To: Soula White, maryanne@barriehousing.com

This is when I had a mental breakdown:

April 25, 2022 at 9:22 PM

Hey Soula,

My car broke down yesterday. The mechanic is looking at it tomorrow morning. If you think I'm lying, I can easily prove it with pictures and an invoice when I get it tomorrow.

I've never lied to you or anyone at BMNPHC, ever... I don't lie. Even though your first thought is that I'm a liar.

Well I'm not.

I wanted to see if you found out yet if I'm allowed to get my money back? If it doesn't happen till end of May, that's okay, I just want to know if I'll be able to fix my car.

I obviously can't afford to fix my car but with this money I could put it back on the road, and my stress level will be significantly decreased, and I'll continue to pay back ODSP - since you couldn't care less that I'm starving and only care if ODSP gets their money back immediately. They will get it back slowly every month. My caseworker Ryan Broadworth, who is also the Director of ODSP, is 100% good with this plan so shouldn't his decision be the only one that matters if what I'm asking for doesn't matter? Or are you guys obsessed with making me starve and live in actual prison? Ryan isn't obsessed with me starving. He's an actual human being.

Also, will you guys be letting everyone else know that they have also been overcharged? Or are you going to pretend like that didn't happen either and keep letting them make payments on their overpayment to ODSP each month? Do you not realize we're all starving? I intend to tell everyone in this building and all your other buildings who are on ODSP about this because none of you people can be trusted about anything. So this is a heads up of my intentions if BMNPHC continues to refuse to do the right thing and not give back all the money you know is theirs. I might even see if CBC radio would be interested in hearing about this massive theft as well. I can gather proof and evidence from everyone I can think of - their pay statements will all be available online in MyBenefits and there will be no notices of readjustments from you guys in their own personal files. Maybe even CTV news would be interested in this as well. I'm sure you've seen my previous interview on CBC and CTV that's posted on the home page of my website: [www.FreshFoodWeekly.com](http://www.FreshFoodWeekly.com) ? Feel free to see if I'm lying about that too. It's only going to infuriate me more if other starving people reach out to you and ask about their overpayment and they're ignored like I was for months.

I would also prefer correspondence to be done over email if possible so no one can pull an Ashley on me ever again.

As far as I know you could be lying just like Ashley did and you'll send me an eviction notice in May with a \$175 eviction fee in addition to my regular rent, just like she did. And then when I call you and ask you about it, you'll ignore all my calls and never call me back, just like Ashley did... you'll just keep sending eviction letters instead of admitting you made a mistake and then make me literally pay for it, just like Ashley did.

If you must speak to me on the phone about this, I'll have to start recording calls with TapeACall and that costs money which you all know I don't have (less than \$20/month). But I will spend the few dollars I do have so you can't steal another \$175 from me for Karen's mistake and Adele's coverup (I specifically asked Adele about this and she pretended that I didn't ask when she re-calculated my rent, but I have it in my emails that I did ask her about this).

I'm furious.

In the meantime, I don't have a car. And I'm still starving. Not that you care.

If you're wondering why I'm so furious, it's because you're all thieving witches. And I'm STARVING! That's the biggest problem here. It's bad enough that you guys have stolen thousands, but you stole from a single mom and child who can't fucking eat! And if you didn't steal from me personally, you sit there and watch your co-workers do it OVER AND OVER again!!

How does this not bother you? You do seem like a pretty nice person, but how do you think this is okay? By doing nothing, you are just as guilty as the ones who keep stealing.

Do you realize I've dedicated my life to righting the wrongs of BMNPHC? Obviously I'm not in much of a position to do much right now - Of course I can try to expose your organization for what it's done, and just pray that someone else cares as much as I do about bullies taking advantage of their power and preying on the vulnerable. I will never forget the suffering your organization has caused me, my neighbours and everyone who lives here. It's literally traumatized me. Like, do I sound like I'm okay? No, I sound like someone who can't tolerate abuse for another second!

I can also assure you that I am motivated in ways you can't even gauge. And I am more persistent than anyone you've ever met.



Mary Anne

RE: Credit

To: Leah Dyck

April 26, 2022 at 9:12 AM

Hi Leah,

Do you have time to talk to me this afternoon?

Thanks,

**Mary Anne Denny-Lusk, Hons. BAcc., CPA, CA, CIHCM**

(She/Her)

Chief Executive Officer

Barrie Housing



[See More from Leah Dyck](#)

This is the first time the CEO talked to me since June 29th, 2021.



Leah Dyck

Re: Credit

To: Mary Anne

April 26, 2022 at 9:24 AM

Yes,





Leah Dyck

Re: Credit

To: Mary Anne

April 26, 2022 at 11:37 AM



Hey Maryanne,

I just finished up my call. Feel free to call anytime now.

When you do call, I feel bad for saying this but I've just been burned so many times, I'm going to record it, and so when I answer the phone, just wait probably 20-30 seconds while I get the app connected, and then I'll say hello when it's all ready to go... it might not even take that long, but I don't want you to hang up incase you think no one answered.

Talk soon,

Leah

Sent from my iPhone

[See More from Mary Anne](#)

Then we had our phone call that I recorded. It's the only recording I have of any public housing staff.

If these people provided notices of rental increases, or notices for rental decreases, why did any of these conversations happen?

They happened because Barrie and Simcoe County Housing do not provide notices of rental changes, nor do they provide tenant ledgers. Even by August 26, 2024, the respondents have still not provided any tenant ledgers to any RGI tenants.